



مجمع الصالحية
SALHIA COMPLEX

SALHIA COMPLEX RE-OPENING PLAN - 2020



INTRODUCTION

In preparation and anticipation of re-opening Salhia Real Estate Company's malls and offices for visitors and employees, and in line with the Council of Minister's plan for gradually resuming normal life; we have created a list of precautionary measures that will help facilitate business during these unprecedented times. Accordingly, we require our tenants and employees to adhere to these guidelines and begin implementing the proposed procedures to ensure their safety and the safety of all our visitors.



SALHIA COMPLEX RE-OPENING

Based on the aforementioned guidelines, Salhia Real Estate Company commits to providing the basic health and safety precautions to assist in the delivery of the guidelines in line with the Kuwaiti law as a result of the COVID19- Pandemic.

Please follow these safety instructions



WEAR YOUR MASK AT ALL TIMES



WEAR YOUR GLOVES AT ALL TIMES



AVOID TOUCHING SURFACES



AVOID SHAKING HANDS



USE STERILIZER



PLEASE KEEP YOUR SOCIAL DISTANCE



ALLOW US TO MEASURE YOUR TEMPERATURE



CASHLESS PAYMENTS ARE RECOMMENDED



WASH YOUR HANDS WITH SOAP AND WATER FOR 20 SECONDS



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SALHIA

PRECAUTIONARY PROCEDURES & MEASURES CARRIED OUT BY SALHIA MANAGEMENT

1. Full disinfection will be carried out on a daily basis throughout the mall to ensure all exposed areas such as elevators, buttons, handrails, car park machines and all other touch points are sanitized
2. Installing thermal cameras at all entry points to check employees and visitors' temperatures on arrival. Those with recorded temperatures above 37.5 Degrees Celsius will be refused entry into the premises
3. Availability of hand sanitizers and the placement of sanitizer stands in all common areas throughout the mall
4. All common areas such as prayer rooms and restrooms in the facility are to remain closed until further notice
5. Availability of dedicated bins to dispose of all used hand gloves and masks at all entrances
6. Limiting the maximum number of passengers per elevator – 2 max pax allowed for Salhia Complex and 3 max pax for Sahab Tower (follow elevator signage)
7. Adhering to the maximum allowed capacity by the government in retail shops and F&B areas
8. Temporary suspension of valet parking services
9. Preparation of isolation room to hold suspected cases until the concerned authorities are contacted
10. Masks and gloves will be provided at all entrances. They are to be worn by visitors and employees at all times - as per the ministerial decision number 2020/83
11. Implementing social distancing measures within the common areas (by maintaining a distance of at least 2 meters between people)
12. Designating dedicated entry and exit points at mall entrances, as highlighted in the map below



WEAR YOUR MASK AT ALL TIMES



WEAR YOUR GLOVES AT ALL TIMES



PLEASE KEEP YOUR SOCIAL DISTANCE



RECOMMENDED MEASURES TO BE CARRIED OUT BY ALL TENANTS

Sanitization and disinfection of all premises and facilities to be carried out on a daily basis prior to mall opening and throughout operating hours

Daily temperature checks for staff is mandatory. Those that show any flu like symptoms are encouraged to refrain from work

Employees are required to wear masks and gloves at all times

Availability of sanitizers including BOH premises to ensure cleanliness and sanitization of the facility at all times

Practicing social distancing measures (of at least 2 meters) when interacting with visitors and throughout the work day. This includes adhering to the maximum capacity restrictions within closed spaces

Sanitization and disinfection by F&B outlets for all tables, chairs and menus. The use of electronic menus is highly recommended

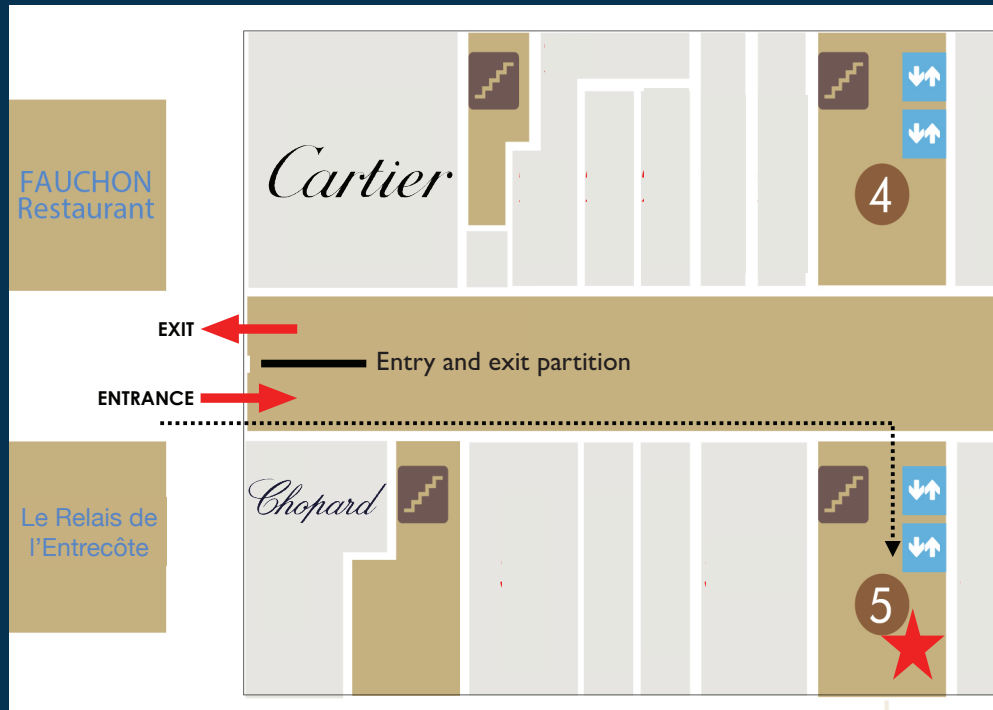
Make up and cosmetic stores to ban the use of samples/ testers by visitors

Regular sanitization/ disinfection of changing rooms to ensure safety of staff and visitors

Adhering to the guidelines issued by the government in regard to the parking facilities

Taking the precautionary care once suspected cases are confirmed, and ensuring isolation measures are carried out. Contact the Central Control Room at 22996180 for guidance

ISOLATION ROOM LOCATION



Salhia Complex - Ground Floor

★ ISOLATION ROOM
is in Gate 5

We expect that there will be government rules and measures communicated to all mall owners which we recommend everyone to abide by. The company has created a dedicated security task force to ensure that all proposed guidelines are enforced.

The communicated guidelines are subject to change.

We urge all our valued tenants to adhere to these procedures and measures to keep our beloved country and our families safe.
